

UPDATE ON OUR CLINIC REOPENING

YOUR HEALTH AND SAFETY IS OUR PRIORITY

WHAT WILL LOOK DIFFERENT WHEN RETURNING TO OUR CLINIC

We are looking forward to opening our doors and seeing you in person again soon! To keep both you and our staff safe, there will be some changes in our clinic and how things operate including:

- Please expect to have COVID-19 screening prior to your appointment and upon entering the clinic.
- A plexiglass shield has been installed at our reception desk.
- We have spaced our waiting room chairs to adhere to social distancing rules.
- There will be a hand sanitizer station that we require you to use when you arrive and when you leave.
- All of our staff will be wearing masks. We require that anyone entering our clinic to do the same.
- Our in-office washroom will be unavailable. Although there is a washroom in the hallway if needed, it is recommended by public health to limit the use of public washrooms.
- We ask that you avoid bringing other people to your appointment unless you need the support.
- We ask that you pay for your appointment/supplements by calling the clinic with your credit card number ahead of time. We can then email you your paid invoice.
- Our schedules have changed to accommodate social distancing rules and to limit the number of people in the clinic. As a result, we may not be able to offer the same availability.
- Please ensure that we have your up to date email on file.
- We have heightened our cleaning protocols specific to Covid-19.



Although we are excited to open our doors to see you in person, we are still here to support you if you are interested in continuing your naturopathic treatment virtually during this time. We understand it may be difficult for you to get to the clinic for many reasons, or simply that this option makes more sense for you.